

SERVICE REPAIR POLICY

Products purchased through Peregrine may be returned for repair by following these steps:

1. Fill out a Return Material Authorization Form in its entirety and fax it back to **303-278-9685**
Attention: Repairs Dept
2. Our Repairs Dept will process your request and call or e-mail you with a RMA number
3. Return authorized item(s) only per shipping instructions

Return Material Authorization Forms can be obtained by:
- Website: www.perecom.com
- Contacting your sales rep.
- Calling 303-278-9660

PEREGRINE COMMUNICATIONS



Return Material Authorization Form (RMA)

Company: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: (____) _____ Fax: (____) _____

Email Address: _____

Peregrine Use Only

RMA No: _____ Date Issued: _____

Return Type:

1. (UW) Under Warranty (Must provide original invoice number and date in order to verify warranty coverage)
2. (OW) Out of Warranty (Must provide a purchase order for \$0 w/this form in order to cover cost of repair. Charges cannot be determined until material is accessed by manufacturer. A RMA number will not be provided until a PO is received by our Repairs Department)
3. (PP) Peregrine Project (Peregrine Employees Use Only): Project Name: _____ Project Number: _____

One Item Per Section

Return Type _____ Part # _____ Original Invoice # _____ Invoice Date _____

Manuf. / Description _____ Serial Number _____

Return Reason (be specific) _____

Return Type _____ Part # _____ Original Invoice # _____ Invoice Date _____

Manuf. / Description _____ Serial Number _____

Return Reason (be specific) _____

Return Type _____ Part # _____ Original Invoice # _____ Invoice Date _____

Manuf. / Description _____ Serial Number _____

Return Reason (be specific) _____

SHIPPING INSTRUCTIONS

1. Be sure to obtain a RMA No. and clearly mark the outside of the box(es) with this number.
 2. Ship only the items that are authorized.
 3. Enclose a packing slip and the Return Material Authorization Form.
 4. Ship Prepaid Only to:
Peregrine Communications
Attn: Repairs Department RMA#1234
14818 W. 6th Avenue Ste.16A
Golden, CO 80401
- Shipments received by Peregrine without a RMA number will be refused.

Sample Address Label w/RMA#

John P. Smith
ABC Company
123 Smith Street

Peregrine Communications, Inc.
Attn: Repairs Department - RMA #1234
14818 W. 6th Ave. Suite 16A
Golden, CO 80401

Additional Comments:

Customer Signature: _____

Date: _____

PEREGRINE COMMUNICATIONS



Return Material Authorization Form (RMA)

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One Item Per Section

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